

Two-Factor Authentication Tokens

What are these things?

These are two factor authentication tokens, which will be required for each user to log in to both the MARVIN Sandbox and Production. Two-factor authentication (sometimes called 2FA or TFA) is an added layer of security to protect the taxpayer, vehicle, and financial information

in MARVIN. It requires not only a username and password that the user 'knows', but also something that the user 'has', which is a hardware token packaged in this box. This makes it very hard for an intruder or hacker to get into MARVIN and steal or change data that they should not have access to. If you use any online accounts, you have experienced this before with your bank or credit card company where you receive a text, call, or email with a short code that you must enter in to the website.



Who has to use these tokens?

All MARVIN users in county offices must use these tokens. Each user has THEIR OWN ASSIGNED TOKEN. You cannot use anyone else's token. You will need to enter a 6 digit code from this token into MARVIN every time you log in.

When do I need to use it?

Any time you log in to MARVIN.

Why do I have to do this?

To ensure that motor vehicle data (and your county's financial information) is protected from hacking and intruders that may attempt to steal or manipulate the data in the system.

How do I use it?

Press the button on the left side of the token, and enter the 6 digit number that appears into the 'security code' field underneath your password on the MARVIN logon screen. At the end of the 30 second lifetime of the code, the token screen will turn off. Simply press the button again to turn it back on and get a new code.

Where do I keep my token?

Keep your token somewhere safe that is separate from everyone else's token. You can put it in your cash drawer, a drawer you can lock, or on your keychain. **Please keep in mind that if you forget or misplace your token, you will not be able to log in to MARVIN.**

PLEASE ensure that you keep your token separate and identifiable. If you lose or accidentally switch your token with someone else's, you won't be able to log in!

How do I get help?

Please contact the MARVIN Helpdesk (MARVINHelpDesk@dor.ms.gov) if your token does not allow you to log in, breaks, or is lost.